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SERIAL NUMBER 10/783,715	FILING or 371(c) DATE 02/19/2004 RULE	CLASS 707	GROUP ART UNIT 2164	ATTORNEY DOCKET NO. 026595-004800US		
APPLICANTS Robert Staggs, San Francisco, CA; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 05/13/2004						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/BELIX M ORTIZ/</u> Examiner's Signature		<input type="checkbox"/> Met after Allowance bmo Initials	STATE OR COUNTRY CA	SHEETS DRAWINGS 5	TOTAL CLAIMS 28 23	INDEPENDENT CLAIMS 4
ADDRESS TOWNSEND AND TOWNSEND AND CREW, LLP TWO EMBARCADERO CENTER EIGHTH FLOOR SAN FRANCISCO, CA 94111-3834 UNITED STATES						
TITLE Methods and systems for providing personalized frequently asked questions						
FILING FEE RECEIVED 1420	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit			